

#### JOGESHWARI EDUCATION SOCIETY'S

#### **COLLEGE OF COMMERCE SCIENCE & INFORMATION TECHNOLOGY**

(AFFILIATED TO UNIVERSITY OF MUMBAI)

JES Education Complex, Caves Road, Arvind Gandbhir Campus, Jogeshwari (East), Mumbai - 400 060. Tel: 022 2824 5527 / 83568 67783 | Email: jescollegecom@gmail.com | Web: jescollege.edu.in

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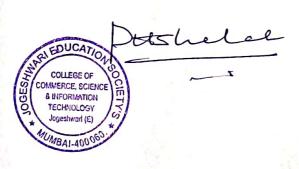
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### **Action Taken Report**

# College Grievance Redressal Cell

Sr.No	Year	Grievances	Redressed	Category
1. Aug'2022		Canteen facility	Quality of ingredients are checked periodically.	Health
			Once in two months the canteen is inspected.	
			3. Few healthy food items are on the regular menu.	
2.	Nov' 2022	Reading space in Library	1. More chairs were put in the Library.	Infrastructure
			2. Two adjacent classrooms are	
		I	allotted for students to study	
			before	
	4,3		and during exams.	
	Cari	<u>.</u>	3. Library timings are extended.	
3.	Dec'2022	Boy's Toilet	1. Toilets are cleaned by the House	Health
			keeping staff at regular intervals.	
4.3	5 - 9 - 1 - 2	4 9 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2. On any celebration day, toilets are	
77	A M		cleaned repeatedly.	
l light			3. Plumber is called to check the taps	19
	705 T	1	and flushes.	War and the second
	Nº		4. Session on hygiene was conducted.	大水
4.	Jan'2023	Facilities on Gymkhana	1. Yoga session are conducted	Co-curricular
	F 5E	io 🦸	regularly.	1
1		1. 0	2. Days are divided for different classes	/ Pt
	A		to avail the facilities.	1
5.	Feb'2023	Storage space in IT Lab	1. Storage space on each and every	Academic
			computer was increased from 8GB	
		4	to 16GB.	12
			2. No. of computers were increased.	





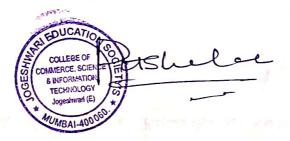
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# Action Taken Report Anti-ragging Committee

Sr.No	Year	Grievances	Redressed	Category
1.	March'2023	Complaint of Female student regarding unpleasant argument with another male student.	<ol> <li>Parents of both the students were informed.</li> <li>Severe warning was given to both the students.</li> </ol>	Personal





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## **Action Taken Report** Internal Complaints committee

Sr.No	Year	Grievances	Redressed	Category
1.	March'2023	Complaint of Female student regarding her classmate who disturbed in her class.	<ol> <li>The said student was called for the meeting and interrogated.</li> <li>An apology letter was taken after he admitted his misbehavior.</li> <li>The student was counselled to release realize his folly.</li> </ol>	Personal