



**JOGESHWARI EDUCATION SOCIETY'S
COLLEGE OF COMMERCE SCIENCE & INFORMATION TECHNOLOGY**


(AFFILIATED TO UNIVERSITY OF MUMBAI)

JES Education Complex, Caves Road, Arvind Gandbhir Campus, Jogeshwari (East), Mumbai - 400 060.
Tel : 022 2824 5527 / 83568 67783 | Email : jescollegecom@gmail.com | Web : jescollege.edu.in

5.1.4: THE INSTITUTION ADOPTS THE FOLLOWING FOR REDRESSAL OF STUDENT GRIEVANCES INCLUDING SEXUAL HARASSMENT AND RAGGING CASES.

Sr. No	DESCRIPTION	Link/Content
1.	Mechanism for submission of online/offline student's grievances	5.1.4_3 1. Introduction. 2. Grievance Redressal process flow chart. 3. Offline submission methods 4. Online submission method.




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1. Introduction

The students can directly approach to the relevant committee in charge person for their grievance. A student representative (Ombudsman) must assist the students in presenting their case along with the guidance of the committee members.

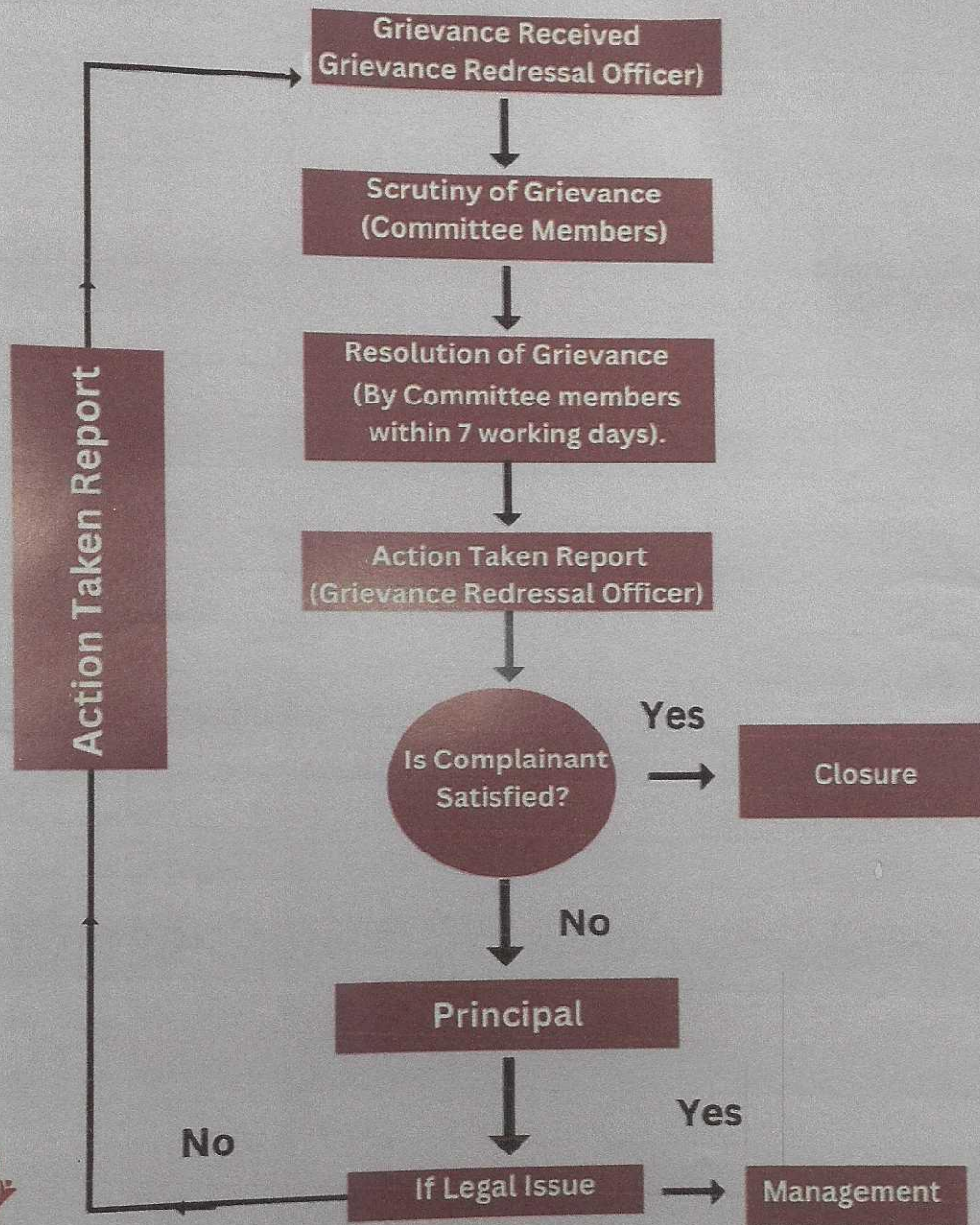
In case students may unwilling to appear in person, written grievance may be dropped in the 'Grievance Box'.

On college website there is link for Grievance form.



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Steps of Grievances Handling



GPS Map

Mumbai, Maharashtra, India

J.E.S. Compound, Caves Road, Jogeshwari Education Society
Rd, near I.Y. College Campus, Ismail College Camps, Natwar
Jogeshwari East, Mumbai, Maharashtra 400060, India
Lat 19.135399°

Long 72.850954°

11/09/23 12:54 PM GMT +05:30

Google



JES College of Commerce Science & Information Technology

RULES / PROCEDURES OF CGRC

- The committee will deal with all the genuine grievances of learners, teaching and non teaching staff of the college.
- The grievance box will be opened every Saturday and on receipt of grievance the meeting of the committee will be called.
- The grievance can be submitted either in grievance form or written application can be made.
- The Grievance form is available with Ms. Jasmin Jadhav in college office.
- A box marked 'Grievance Box' is placed on the second floor (outside the staff room).
- Any Complainant can put in their case/concern with personal details in the grievance box. Confidentiality and privacy will be maintained.



GPS Map Camera

Mumbai, Maharashtra, India

J.E.S. Compound, Caves Road, Jogeshwari Education Society, Station Road, near I.Y. College Campus, Ismail College Camps, Natwar Nagar, Jogeshwari East, Mumbai, Maharashtra 400060, India

Lat 19.135399°

Long 72.850954°

11/09/23 12:53 PM GMT +05:30



COLLEGE GRIEVANCE REDRESSAL CELL (CGRC)

GRIEVANCE FORM

First Name _____ Middle Name _____ Last Name _____

Course _____ Semester _____ Class _____ Division _____ Roll No. _____

PRN No. _____ Student Id _____ Mobile No _____

Email-Id _____ Date of Event occurred _____

Residential Address

Name of Teacher/s/Officer/s/Staff/Section/s/Departments against whom the complaint is to be lodged

Nature of grievance/s in which redressal is sought (Write):-

Declaration of Student/Complainant I/We hereby declare that the above information furnished by me/us is true to the best of my/our knowledge. In case if it is turned false I/We am/are personally responsible for the punishment.

Date:

Place:

Signature of Complainant

Note: -

1. Attach the supporting documents, if any.
2. No incomplete / Anonymous Grievance will be entertained.
3. Complete form must be drop in the Marked "Grievance Box"
4. The complainant will be called for inquiry in front of the CGRC Committee as if require



P. S. Shelar

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4. Online Submission Method

Following are the Email Id of the Grievance Complaint Submission:

- 1. Grievance Redressal Cell : grievancejescollege@gmail.com**
- 2. Internal Complaint Committee : iccjescollege@gmail.com**



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Online form on the College Website

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