



**JOGESHWARI EDUCATION SOCIETY'S**  
**COLLEGE OF COMMERCE SCIENCE & INFORMATION TECHNOLOGY**  
(AFFILIATED TO UNIVERSITY OF MUMBAI)

JES Education Complex, Caves Road, Arvind Gandbhir Campus, Jogeshwari (East), Mumbai - 400 060.  
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**Consolidated Feedback and Action Taken Report for the A.Y. 2022 - 2023**  
**Submitted to IQAC & CDC**

<b>Students Feedback on Curriculum - B.Com. Department</b>			
<b>Sr. No.</b>	<b>Questions of Feedback Form</b>	<b>Identified problems</b>	<b>Action to be taken</b>
1	Syllabus was fair enough to meet the demand	2 percent of FY and SYBCOM students felt the syllabus was not fair	Revision Lecture must be arranged for the students
2	Getting enough time to cover the syllabus	1 percent of FYBCOM reported that they did not got enough time	Revision Lecture must be arranged for the students
3	Course curriculum fulfilling your expectations	5 percent of FY and 1 percent of SYBCOM student reported that the course curriculum was not as per their expectations	Bridge Course for Slow Learners and Advance Certificate for advance learner must be organised at college level
4	Syllabus creates interest to pursue higher studies	5 percent of FY, 1 percent of SY and 3 percent of TYBCOM students felt that the syllabus has not created interest for them to pursue higher studies	Organise more career guidance sessions for the students
5	Various teaching methods were used by teachers and the teachers responded to students needs and problems	5 percent of FY and SYBCOM students mentioned a need to update the teaching methods	Teachers will be instructed to use updated teaching tools.
6	The assessment pattern measures your complete knowledge	3 percent of FY and 5 percent of SYBCOM students were not satisfied with the assessment pattern.	Teachers to be trained for rubric assessment
<b>Students Feedback on Curriculum - B.M.S. Department</b>			
<b>Sr. No.</b>	<b>Questions of Feedback Form</b>	<b>Identified problems</b>	<b>Action to be taken</b>
1	Syllabus was fair enough to meet the demand	5 percent of FYBMS students felt that the syllabus was not fair	Revision Lecture must be arranged for the students



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2	Getting enough time to cover the syllabus	2 percent of FYBMS students reported that they did not get enough time	Revision Lecture must be arranged for the students
3	Course curriculum fulfilling your expectations	2 percent students of FYBMS reported that the course curriculum was not as per their expectations	Bridge Course for Slow Learners and Advance Certificate for advance learner must be organised at college level
4	Syllabus creates interest to pursue higher studies	---	---
5	Various teaching methods were used by teachers and the teachers responded to students needs and problems	5 percent of FYBMS students mentioned a need to update the teaching methods	Teachers will be instructed to use updated teaching tools.
6	The assessment pattern measures your complete knowledge	2 percent of FYBMS students were not satisfied the assessment pattern	Teachers to be trained for rubric assessment


**Students Feedback on Curriculum - BSc. I.T. Department**

Sr. No.	Questions of Feedback Form	Identified problems	Action to be taken
1	Syllabus was fair enough to meet the demand	---	---
2	Getting enough time to cover the syllabus	4 percent of FYBScIT Students felt that they did not get enough time	Revision Lecture must be arranged for the students
3	Course curriculum fulfilling your expectations	---	---
4	Syllabus creates interest to pursue higher studies	---	---
5	Various teaching methods were used by teachers and the teachers responded to students needs and problems	7 percent of TYBScIT students mentioned a need to update the teaching methods	Teachers will be instructed to use updated teaching tools.
6	The assessment pattern measures your complete knowledge	2 percent of FYBScIT students are not satisfied with the assessment pattern	Teachers to be trained for rubric assessment

**Students Feedback on Curriculum - B.Com. (A and F) Department**

Sr. No.	Questions of Feedback Form	Identified problems	Action to be taken
1	Syllabus was fair enough to meet the demand	---	---



  
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2	Getting enough time to cover the syllabus	---	---
3	Course curriculum fulfilling your expectations	---	---
4	Syllabus creates interest to pursue higher studies	2 percent of SYBAF students mentioned a need to update the teaching methods	Organise more career guidance sessions for the students
5	Various teaching methods were used by teachers and the teachers responded to students needs and problems	2 percent of SYBAF students are not satisfied with the assessment pattern	Teachers will be instructed to use updated teaching tools.
6	The assessment pattern measures your complete knowledge	---	---

**Faculty Feedback on Curriculum - B.Com. Department**

Sr. No.	Questions of Feedback Form	Identified problems	Action to be taken
1	Is the present syllabus suitable for the course being taught?	4 percent of the faculty member are report that present syllabus must be updated	Suggestion made by faculty will be shared with BOS
2	Is timely completion of the syllabus possible for the students in this course?	---	---
3	Are the Aims and Objectives of the syllabi well defined and clear to the teachers and students?	---	---
4	Does the course syllabi have a good balance between theory and application?	---	---
5	Does the course create an interest for majority of the students?	4 percent of the faculty reported difficulty in building interest of the majority students	Teachers will be instructed to use updated teaching tools
6	Are the books and journals prescribed by the university relevant and sufficient for the entire syllabus?	---	---
7	Are the units/ sections in the syllabi properly sequenced?	4 percent faculties reported a need to resequencing the syllabi	Suggestion made by faculty will be shared with BOS



  
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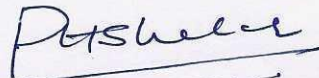


8	Is the syllabi sufficient to bridge the gap between the industry standards/ global scenario and academics?	4 percent faculties reported that the syllabi are insufficient to bridge the gap between industry and academics	Suggestion made by faculty will be shared with BOS. Industry Linkages must be created by faculty for their courses
9	Do you think that there needs to be curriculum updating for the said course?	8 percent suggested to update the syllabus	Suggestion made by faculty will be shared with BOS
10	Does the teacher get freedom to use various teaching methods comfortably while teaching the syllabus?	---	---

**Faculty Feedback on Curriculum - B.M.S. Department**

Sr. No.	Questions of Feedback Form	Identified problems	Action to be taken
1	Is the present syllabus suitable for the course being taught?	4 percent of the faculty member are report that present syllabus must be updated	Suggestion made by faculty will be shared with BOS
2	Is timely completion of the syllabus possible for the students in this course?	---	---
3	Are the Aims and Objectives of the syllabi well defined and clear to the teachers and students?	---	---
4	Does the course syllabi have a good balance between theory and application?	---	---
5	Does the course create an interest for majority of the students?	---	---
6	Are the books and journals prescribed by the university relevant and sufficient for the entire syllabus?	---	---
7	Are the units/ sections in the syllabi properly sequenced?	4 percent faculties reported a need to resequencing the syllabi	Suggestion made by faculty will be shared with BOS
8	Is the syllabi sufficient to bridge the gap between the industry standards/ global	---	---



  
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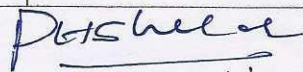


	scenario and academics?		
9	Do you think that there needs to be curriculum updating for the said course?	12 percent suggested to update the syllabus	Suggestion made by faculty will be shared with BOS
10	Does the teacher get freedom to use various teaching methods comfortably while teaching the syllabus?	---	---

**Faculty Feedback on Curriculum – B.Sc. IT Department**

Sr. No.	Questions of Feedback Form	Identified problems	Action to be taken
1	Is the present syllabus suitable for the course being taught?	---	---
2	Is timely completion of the syllabus possible for the students in this course?	21 percent of the faculty reported that they were not able to cover the entire syllabus	Extra lectures and practical's need to be conducted
3	Are the Aims and Objectives of the syllabi well defined and clear to the teachers and students?	---	---
4	Does the course syllabi have a good balance between theory and application?	---	---
5	Does the course create an interest for majority of the students?	---	---
6	Are the books and journals prescribed by the university relevant and sufficient for the entire syllabus?	---	---
7	Are the units/ sections in the syllabi properly sequenced?	---	---
8	Is the syllabi sufficient to bridge the gap between the industry standards/ global scenario and academics?	---	---
9	Do you think that there needs to be curriculum updating for the said course?	7 percent suggested to update the syllabus	Suggestion made by faculty will be shared with BOS



  
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10	Does the teacher get freedom to use various teaching methods comfortably while teaching the syllabus?	---	---
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**Faculty Feedback on Curriculum – B.Com. (A & F) Department**

Sr. No.	Questions of Feedback Form	Identified problems	Action to be taken
1	Is the present syllabus suitable for the course being taught?	---	---
2	Is timely completion of the syllabus possible for the students in this course?	6 percent of the faculty reported that they were not able to cover the entire syllabus	Extra lectures need to be conducted
3	Are the Aims and Objectives of the syllabi well defined and clear to the teachers and students?	---	---
4	Does the course syllabi have a good balance between theory and application?	---	---
5	Does the course create an interest for majority of the students?	---	---
6	Are the books and journals prescribed by the university relevant and sufficient for the entire syllabus?	---	---
7	Are the units/ sections in the syllabi properly sequenced?	6 percent faculty felt the need to sequenced the units/ sections	Suggestion made by faculty will be shared with BOS
8	Is the syllabi sufficient to bridge the gap between the industry standards/ global scenario and academics?	---	---
9	Do you think that there needs to be curriculum updating for the said course?	18 percent of the faculty suggested an updation of the curriculum	Suggestion made by faculty will be shared with BOS
10	Does the teacher get freedom to use various teaching methods comfortably while teaching the syllabus?	---	---



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### Employer Feedback on Curriculum – All Department

Sr. No.	Questions of Feedback Form	Identified problems	Action to be taken
1	Breadth of Theoretical Knowledge	---	---
2	Practical application of Knowledge	---	---
3	Skills developed	---	---
4	IT Skills of the Employee	5 percent employer suggested to develop IT skills of the students	Organised Internship and IT certificate courses for the students
5	Communication Skill of the Employee	---	---

### Alumni Feedback on Curriculum – All Department

Sr. No.	Questions of Feedback Form	Identified problems	Action to be taken
1	How is the depth of the course content including the project work?	1 percent alumni were not satisfied with the depth of the course content	Engage more project work for the students
2	How effectively is the course covered by the organization?	3 percent alumni report that the course was not effectively covered	Teaching effectiveness will be strictly monitored
3	Does the course offer "Applicability and relevance" to real life situations?	1 percent alumni did not find applicability and relevance to real life	Faculty to be instructed that teaching methods must integrate theory and its relevance to real life situations
4	How can the course be rated on the Learning values?	1 percent alumni did not rate it to be good	Faculty to be instructed to keep adherence to PO's, PSO's and Co's for their courses
5	How are the "Teaching abilities" of the teacher in delivering the curriculum?	2 percent alumni rated poor for the teaching abilities of the teachers.	Teaching effectiveness will be strictly monitored
6	Does the organization have the ability to make the curriculum better?	2 percent alumni found that college is unable to make the curriculum better	Need to introduce more certificate and value added courses
7	How is the learning environment of the organization	3 percent alumni were not satisfied with the learning environment	Learning environment must be made more conducive

### Students Feedback on Ambience and Academics – All Department

Sr. No.	Questions of Feedback Form	Identified problems	Action to be taken
1	Convenience of College schedule (Time Table)	5 percent of the student's report inconvenience with the schedule	Remedial lectures for students who are unable to



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			adjust with regular Time Table
2	Helpfulness of teaching staff	4 percent students did not find teachers helpful	Teachers will be instructed to be more helpful towards students
3	Helpfulness of administrative office staff	3 percent students did not find administrative office staff helpful	Admin Staff will be instructed to be more helpful towards students
4	Attitude of the non-teaching staff towards students	8 percent students reported that they were not comfortable with the non-teaching staff attitude	Non-teaching staff will be instructed to be more helpful towards students
5	Library Facilities and Services	7 percent students are not satisfied with the Library Facilities and Services	As recommended by library audit committee, improvements are being incorporated
6	Class rooms: Infrastructure	7 percent students are not comfortable with the classrooms infrastructure	Recommendation will be made to the CDC
7	Class rooms: Cleanliness	10 percent students are not satisfied with the cleanliness	Class IV employees will be instructed to take more efforts for classroom cleanliness
8	Computer Facilities	12 percent students are not satisfied with the computer facilities	IT Committee will be instructed to enhance the computer facilities
9	Internet facilities	14 percent students are not satisfied with the internet facilities	IT Committee will be instructed to enhance the internet facilities
10	Cleanliness and Ambience of Campus	06 percent students are not satisfied with the cleanliness and ambience of campus	Class IV employees will be instructed to take more efforts for campus cleanliness
11	Toilets: Availability and Maintenance	13 percent students are not satisfied with the	Class IV employees will be instructed to take more efforts towards toilets cleanliness
12	Drinking water	05 percent students were not satisfied with the quality drinking water available	Class IV employees will be instructed to take more efforts towards cleanliness and maintenance of Drinking water facilities
13	Sport facilities	15 percent students are not satisfied with the sports facilities	More diverse sports facilities and events for students' participation will be introduced
14	Functioning of N.S.S.	8 percent students are not happy with the functioning of N.S.S.	NSS PO will be instructed to undertake more college related activity involving other students as well
15	Cultural activities	8 percent students are not happy with cultural	Cultural committee incharge will be instructed to take more efforts towards

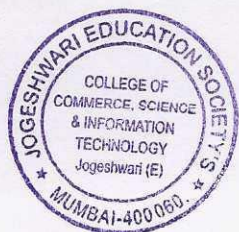


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		activities conducted in our college	conducting more activities in the institution to enhance students' participation
16	Extra - Curricular / Student activities support	6 percent students are not satisfied with the extra-curricular / students support activities	Cultural committee and students' council incharge will be instructed to take more efforts towards conducting more activities in the institution to enhance students' participation
17	Competitions Organized	6 percent students are not satisfied with the competitions organized	Cultural committee incharge will be instructed to take more efforts towards conducting more activities in the institution to enhance students' participation
18	Benefits from such activities	5 percent students are not satisfied with the benefits received from the various activities organised	Different committees will be instructed to conduct activities which are students centric
19	Functioning of Placement Cell	7 percent students are not satisfied with the functioning of placement cell	Placement cell will be guided to enhance its functioning
20	Mechanism to redress the grievances of students	7 percent students are not aware or dissatisfied with the mechanism	More awareness with help of poster and campaign will be conducted in the institution for the students'
21	The practice of conduct the examinations	7 percent gave negative feedback	Teachers to be trained for rubric assessment
22	Parking Facility	8 percent students want better parking facilities	Recommendation will be made to CDC. Though plenty of parking facilities already available within campus
23	Canteen Facility	12 percent students are dissatisfied	Recommendation will be made to CDC
24	Mechanism for preventing ragging	6 percent students are unaware or dissatisfied	More awareness with help of poster and campaign will be conducted in the institution for the students'
25	Overall experience of JES College	2 percent students are express negative remark for their overall experience	More quality initiatives will be undertaken for further enhancing students' experiences.
<b>Faculty Feedback on Ambience and Academics – All Department</b>			
1	Convenience of College schedule (Time Table)	---	---
2	Helpfulness of other teaching staff	---	---



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3	Helpfulness of administrative office staff	---	---
4	Attitude of the non-teaching staff towards students	---	---
5	Library Facilities and Services	---	---
6	Class rooms: Infrastructure	---	---
7	Class rooms: Cleanliness	11 percent faculties are dissatisfied	Class IV employees will be instructed to take more efforts for classroom cleanliness
8	Computer Facilities	---	---
9	Internet facilities	---	---
10	Cleanliness and Ambience of Campus	---	---
11	Toilets: Availability and Maintenance	---	---
12	Drinking water	6 percent faculties are dissatisfied	Class IV employees will be instructed to take more efforts towards cleanliness and maintenance of Drinking water facilities
13	Sport facilities	---	---
14	Functioning of N.S.S.	---	---
15	Cultural activities	---	---
16	Extra - Curricular / Student support activities	---	---
17	Competitions Organized	---	---
18	Benefits from such activities	---	---
19	Functioning of Placement Cell	---	---
20	Mechanism to redress the grievances of students	5 percent faculties are dissatisfied	More awareness with help of poster and campaign will be conducted in the institution for the students'
21	The practice of conduct the examinations	---	---
22	Parking Facility	---	---
23	Canteen Facility	5 percent faculties are dissatisfied	Recommendation will be made to CDC
24	Mechanism for preventing ragging	6 percent faculties are dissatisfied	More awareness with help of poster and campaign will be conducted in the institution for the students'
25	Overall experience of JES College	---	---



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**Alumni Feedback on Ambience and Academics – All Department**

Sr. No.	Questions of Feedback Form	Identified problems	Action to be taken
1	Convenience of College schedule (Time Table)	---	---
2	Helpfulness of teaching staff	---	---
3	Helpfulness of administrative office staff	4 percent alumni reported that the administrative staff were not helpful	Admin Staff will be instructed to be more helpful towards students
4	Attitude of the non-teaching staff towards students	4 percent alumni reported that they were not comfortable with the attitude of teaching staff	Non-teaching staff will be instructed to be more helpful towards students
5	Library Facilities and Services	4 percent alumni were not satisfied with the library facilities	As recommended by library audit committee, improvements are being incorporated
6	Class rooms: Infrastructure	---	---
7	Class rooms: Cleanliness	11 percent alumni reported dissatisfaction towards classroom cleanliness	Class IV employees will be instructed to take more efforts for classroom cleanliness
8	Computer Facilities	19 percent alumni reported dissatisfaction over computer facilities	IT Committee will be instructed to enhance the computer facilities
9	Internet facilities	18 percent alumni reported dissatisfaction over availability of internet facilities	IT Committee will be instructed to enhance the internet facilities
10	Cleanliness and Ambience of Campus	4 percent alumni reported they did not find campus untidy	Class IV employees will be instructed to take more efforts for campus cleanliness
11	Toilets: Availability and Maintenance	---	---
12	Drinking water	7 percent alumni reported dissatisfaction over availability of drinking water	Class IV employees will be instructed to take more efforts towards cleanliness and maintenance of Drinking water facilities
13	Sport facilities	7 percent alumni were unhappy with the sports services offered	More diverse sports facilities and events for students' participation will be introduced
14	Functioning of N.S.S.	7 percent alumni were not satisfied with the functioning of N.S.S. unit	NSS PO will be instructed to undertake more college related activity involving other students as well



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15	Cultural activities	4 percent were not satisfied with the cultural activities organised in the college	Cultural committee incharge will be instructed to take more efforts towards conducting more activities in the institution to enhance students' participation
16	Extra - Curricular / Student support activities	11 percent alumni were not satisfied with the extra-curricular activities	Cultural committee and students' council incharge will be instructed to take more efforts towards conducting more activities in the institution to enhance students' participation
17	Competitions Organized	4 percent alumni reported dissatisfaction over competition organized by the college	Cultural committee incharge will be instructed to take more efforts towards conducting more activities in the institution to enhance students' participation
18	Benefits from such activities	4 percent alumni mentioned they were unable to derive any benefits from such activities	Different committees will be instructed to conduct activities which are students centric
19	Functioning of Placement Cell	19 percent alumni reported that the placement cell is not effectively functioning	Placement cell will be guided to enhance its functioning
20	Mechanism to redress the grievances of students	11 percent alumni were not satisfied with mechanism of grievances redressal	More awareness with help of poster and campaign will be conducted in the institution for the students'
21	The practice of conduct the examinations	4 percent alumni did not found practice of examination effective	Teachers to be trained for rubric assessment
22	Parking Facility	4 percent alumni were dissatisfied with the parking facility	Recommendation will be made to CDC. Though plenty of parking facilities already available within campus
23	Canteen Facility	4 percent alumni were dissatisfied with the canteen facility	Recommendation will be made to CDC
24	Mechanism for preventing ragging	11 percent alumni did not found mechanism for preventing ragging effective	More awareness with help of poster and campaign will be conducted in the institution for the students'
25	Overall experience of JES College	4 percent alumni were not satisfied with the overall experience at JES College	More quality initiatives will be undertaken for further enhancing students' experiences.



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Submitted by IQAC TEAM, 2022 – 2023

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